

Mercury Complaint Form

Instructions: Please fill out Section I with details on the product, store that sold it, and any other information that may be helpful. Fill out Section II if you would like DEC to get back to you about this product and complaint. Once you have filled out the form, please email it to PollutionPrevention@dec.ny.gov with the subject “Mercury in Cosmetic and Personal Care Products Complaint Form,” or mail it to NYSDEC, Attention: Pollution Prevention Unit, 625 Broadway, 9th Floor, Albany, NY 12233. **Pictures or videos** of this product should be sent with this form. *Check here if you are sending pictures or videos.*

Section I

Step 1:

Product Name:

Date you bought or found product in store:

Step 2: *Product is labeled as* (check all that apply):

- | | | |
|-------------------------------------------------|-----------------------------------------------------|-----------------------------------------------|
| <input type="checkbox"/> Blemish Remover | <input type="checkbox"/> Spot/Mark Remover | <input type="checkbox"/> Pearl Cream/Soap |
| <input type="checkbox"/> Freckle Remover | <input type="checkbox"/> Acne Treatment | <input type="checkbox"/> Beauty Cream/Soap |
| <input type="checkbox"/> Bleaching Cream/Soap | <input type="checkbox"/> Anti-Aging Cream/Soap | <input type="checkbox"/> Whitening Cream/Soap |
| <input type="checkbox"/> Brightening Cream/Soap | <input type="checkbox"/> Skin-Lightening Cream/Soap | |

Step 3: *Common issues with product labels* (check all that apply):

- Ingredients include the words mercurous chloride, calomel, mercuric, mercurio, mercury, phenyl mercuric salts, ammoniated mercury, cinnabar(is), amide chloride of mercury, or Hg..
- Product label is missing manufacturer’s name, ingredient list, or active ingredients.
- Label is not in English.

Details (please be as specific as possible):

Step 4:

Name of Store/Business selling the product:

Street Address of Store/Business:

City of Store/Business:

County/Borough of Store/Business:

Section II:

Your Contact Information

Instructions: You are not required to fill out this Section and may file a complaint by only completing Section I. Please include your name and address if you would like DEC to be able to follow up with you about your complaint.

Your Name:

Your Address:

Your Email:

Your Phone Number: