

PAY YOUR DEC INVOICE ELECTRONICALLY

Please find our comprehensive instruction guide at:
<https://www.dec.ny.gov/about/doing-business>

ePayment Processing Fees

The ePayment service is subject to a convenience fee. This convenience fee is in addition to your invoiced fee and will appear as a separate charge on your bank or credit card statement.

e-Check Fee:
\$0.20 per transaction

Debit Card Fee:
1.25% of the invoice total

Credit Card Fee:
2.25% of the invoice total

Create and Access Your Online Customer Account

Create Your Customer Account

Visit <https://dec.ny.gov/about/doing-business> and select the **Register for DEC's Online Customer Portal** link.

Fill in the requested information and click **Submit**.

You will receive a Welcome email from noreply@sfs.ny.gov containing your new username. A separate email containing your temporary password will follow.

Use the link provided in the email to access your account or visit
<https://customer.sfs.ny.gov>

Access Your Customer Account

Visit <https://customer.sfs.ny.gov> and enter your user ID and password.

Click the **SFS Online Terms of Service** link to review the information. If you agree to the SFS Online Terms of Service, click the checkbox.

Click the **Sign In** button to proceed.

On-demand guides providing step-by-step instructions are available on our website or by logging into your Online Customer Portal and clicking on the SFS Coach tile.

For additional questions or assistance, contact DEC's Revenue Accounting Unit at revenue@dec.ny.gov